



Intulux Lighting Product Warranty Certificate. Five Years And One Year Onsite.

1, What this warranty covers.

This warranty covers Intulux Lighting's products, the warranty covers any failure of electrical and mechanical components for a period of 5 years from the initial date of delivery (excluding exceptions detailed below in section 2).

The first 12 months of the warranty covers parts & labour as detailed in section 4, the remaining 48 month warranty period covers parts only as detailed in section 5.

2, What the warranty does not cover.

Batteries from emergency luminaires

Sensors including, but not limited, to HF motion sensors, PIR's & photometric cells. Covered for 12 months from date of delivery.

-Lamps- Any separate lamp within the luminaire.

-Any failures due to use or installation contrary to those set out in the relevant user instructions.

-Colour degradation due to prolonged exposure to sunlight.

-Physical damage due to misuse of the product.

-Product installed in an environment unsuitable for the designed purpose of the product as denoted by it's specification and user instructions.

3, Who is covered by the warranty.

The warranty is granted to cover the purchaser of the product and anyone else who owns the product within the warranty period.

4, What Intulux Lighting will do to rectify the problem during the 12 month parts & labour warranty period.

During the first 12 months we will provide at our discretion, qualified labour to carry out any necessary work on site to rectify the products or, if agreed by the owner, we will pay for an approved 3rd party to carry out the work at an agreed price between Intulux lighting and the owner.

Conditions- Access to site is unrestricted & during normal working hours.

-Suitable equipment is available for accessing luminaires for use by engineer(s).

-Any additional costs/charges incurred will not be liable to Intulux lighting.

5, What Intulux Lighting will do to rectify the problem during the remaining 48 month warranty period.

We will replace the product free of charge (with the same or similar product of equivalent specification).

We will provide a free replacement of the faulty component (or alternative or equivalent specification).

We will repair the product free of charge.

Intulux Lighting

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